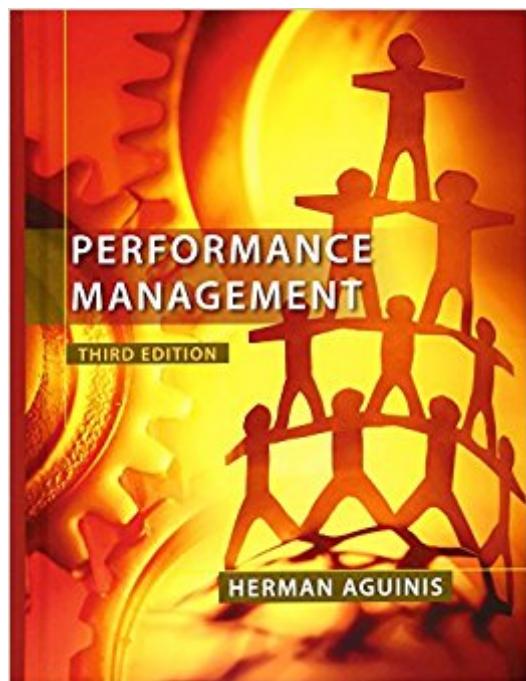


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# Performance Management (3rd Edition)



## **Synopsis**

Discover where the real success in business can be found. What makes some businesses more successful than others? The answer: people. Organizations with motivated, talented employees that offer outstanding customer service are more likely to pull ahead of the competition. Performance Management is the first text to emphasize this key competitive advantage, showing readers that success in today's globalized business world can be found, not in technology and products, but in an organization's people. The third edition includes updated and current information, and features over forty new cases.

## **Book Information**

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## **Customer Reviews**

Very informative book on performance management. Great read and information flow that is easy to comprehend.

Received it when expected and the condition was exactly as described. I'm satisfied!!!!

This book is amazingly meet my expectations and I recommend to professionals, students studying performance management to read it.

Saved hundreds by renting.

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The book is as interesting as a good standard literature book, once you start reading it, you never stop!

Perfect for my class! Arrived as expected'

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